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BN7 2XW

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13<sup>th</sup> April 2015

Email

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/03/14.

You requested the following information:

**Under the Freedom of Information Act 2000, I would like to request the following information.**

**How many times Emergency Care Assistants\* were used for:**

- a) Category A Red 1 call-outs**
- b) Category A Red 2 call-outs**

**in:**

- a) 2013-4**
- b) 2014-5 (so far)**

**Please could you also include what percentage of the total:**

- a) Category A Red 1 call-outs**
- b) Category A Red 2 call-outs**

**ECA's were used for in both years.**

**NB: If you figures are stored by calendar, not financial, years please provide me with the figures for calendar years instead.**

**\* Emergency Care Assistants are also referred to as urgent-care assistants, emergency-care support workers or A&E support staff.**

Emergency Care Support Workers (ECSWs) respond to emergencies with other more qualified staff including advance technicians and paramedics.

They don't routinely respond to emergencies as solo responders and would only do so in the same way a community first responder would be deployed, for certain emergencies and always backed up by more qualified crew.

Please see the attached spreadsheet which shows the number of times an ECSW was on scene at incidents which were categorised as Red 1 and Red 2 together with the total number of Red 1 and Red 2 responses for the whole of SECamb (South East Coast Ambulance Service NHS Foundation Trust) and the percentages of incidents where an ECSW was on scene.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust